

INTEGRATED POLICY FOR QUALITY, SAFETY AND THE ENVIRONMENT

The fundamental aspects are reported which, according to the Management of SCAM S.r.l. in an integrated manner, contribute to the maintenance and improvement of the technical quality standards of the products manufactured, of the aspects and actions for safety in the workplace and for the protection of the environment.

In this context, the guidelines given by the General Management are aimed at:

1. **high customer orientation** in all phases of manufacturing of equipment and systems, both in the feasibility activities of customer requirements and in design and development. For SCAM S.r.l., **customer satisfaction** is given by the conformity of the equipment/systems to the technical and regulatory specifications together with the suitability in the conditions of use;
2. **references and technical know-how** as a component of the recognition of the company brand: in addition to maintaining the level achieved over the decades, improvement initiatives are focused on the technical quality of its products;
3. **maintenance of long-lasting relationships with its Suppliers** through collaboration characterized by technical and planning inputs for compliance with contractual costs and times. The selection of suppliers contributes to the achievement of competitiveness objectives;
4. **process configuration** aimed at controlling critical business processes for value creation: the General Management combines the marginality of results - and at the same level - with the objectives of maintaining and improving aspects of safety, health of the workplace and product quality;
5. **high and continuous presence on foreign markets** through strategies that have always been oriented towards SCAM S.r.l. exports, intensifying commercial and representation relationships with increasingly widespread international agency agreements;
6. **prevention** in a broad sense to anticipate cases of pollution, safety and health of personnel, quality defects: the study of unfavourable situations and risk analysis is the main approach promoted by the SCAM S.r.l. Management;
7. **involvement of personnel** in integrated actions for safety, environment and quality through **information and training** (education, training, support) relating to prevention and protection activities for their own and others' safety, environmental protection, quality control;
8. **operation in compliance with the legislation and regulations in force** for the management of both the environment and health and safety, through staff skills and awareness of the possible consequences of deviations from the directives and procedures assigned by the Management;
9. **provision for staff of safe, tidy and comfortable work environments**, as well as work equipment suited to ergonomic criteria and technological processes according to the applicable directives and technical standards;
10. **involvement of the figures responsible and authorised** for the prevention and protection of health and safety risks and environmental protection in all assessment activities of the integrated management system, such as internal audits for safety-environment-quality, Management reviews, joint analyses of the established objectives and results achieved.

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